

# *eSolutions*

## ***A web-based front end to xyClaim***

eSolutions combines the visual appeal and ease of use of today's web applications with the power and functionality found in our existing xyClaim System. From customer searches that span all of the systems to attaching documents to claims; eSolutions brings simplicity and productivity to claims administration.

### **Comprehensive Searches Across All Administration Systems**

eSolutions provides great sophistication for both policy and claim searches, enabling clients to easily zero in on their target individuals. Data elements such as last name, last four of SSN, phone number, etc., may be entered to quickly locate the desired person. All the records for that person, in all systems may be displayed.

### **Fast and Easy New Claim Set Up**

Establishing a new claim has never been easier. With the entry of just a handful of fields, the claim is established, a link made to the policy/certificate, the new claim form is noted as received and the examiner is on their way to the next step in the claims adjudication process. The system may, of course, be configured to automatically generate a number of various documents and/or other follow-up events as a result of the claim set up process.

### **Unlimited Viewing of Claim Activity**

The Claim Info page provides visibility to the activity that has taken place on a claim and is the starting place for future activity on a claim. On Claim Info, the examiner will see the coverage information as well as how much has been paid, the type of product the claim is for, etc. From this page, the examiner may make payments; record a phone call including all of the comment information that goes along with a call; receive incoming mail; upload documents to the claim along with various other types of functions.

eSolutions' action filtering feature lets the user view all of the actions that have taken place on a claim, or filter the actions by action type such as payments only, incoming or outgoing documents, phone calls or other status actions.

Whether you are administering debt protection products, credit insurance, or mortgage and other modal premium products, eSolutions backed by xyClaim is the way to go.

### **CONTACT XYBERNET**

For further information, please contact XyberNET by phone at (800) 228-9026, by email at [sales@xyber.net](mailto:sales@xyber.net), or by visiting our website at [www.xyber.net](http://www.xyber.net).